



**Argyll and Bute Council**  
Comhairle Earra Ghaidheal agus Bhoid

*Customer Services*  
*Executive Director: Douglas Hendry*

*Scotcourt House, 45 West Princes Street,  
HELENSBURGH G84 7DE  
3 March 2011*

## **NOTICE OF MEETING**

A meeting of the **HELENSBURGH AND LOMOND AREA COMMUNITY PLANNING GROUP** will be held in the **VICTORIA HALLS, HELENSBURGH** on **TUESDAY, 15 MARCH 2011** at **2:00 PM**, which you are requested to attend.

Douglas Hendry  
Executive Director - Customer Services

## **BUSINESS**

- 1. APOLOGIES**
- 2. MINUTES**
  - (a) Minute of Meeting 18 January 2011 (Pages 1 - 6)
- 3. RATIONALISATION/PARTNERSHIP LINKAGES TO LOCAL AREA COMMUNITY PLANNING GROUP - ARGYLL AND BUTE COUNCIL, GOVERNANCE AND LAW(Pages 7 - 16)**
- 4. HELENSBURGH AND LOMOND AREA COMMUNITY PLANNING GROUP PROGRESS REPORT - ARGYLL AND BUTE COUNCIL, GOVERNANCE AND LAW(Pages 17 - 20)**
- 5. HELENSBURGH AND LOMOND LOCAL AREA COMMUNITY PLANNING GROUP AREA PLAN - ARGYLL AND BUTE COUNCIL, GOVERNANCE AND LAW(Pages 21 - 24)**
- 6. CONSULTATION DIARY - ARGYLL AND BUTE COUNCIL, IMPROVEMENT AND STRATEGIC HR**

7. **DEMONSTRATION OF NEW COUNCIL WEBSITE - ARGYLL AND BUTE COUNCIL, IMPROVEMENT AND STRATEGIC HR**
8. **PEOPLE FIRST - PRESENTATION - ARGYLL VOLUNTARY ACTION**(Pages 25 - 38)
9. **UPDATE FROM THEMATIC GROUPS - ARGYLL AND BUTE COUNCIL, GOVERNANCE AND LAW**
  - (b) Environment (Pages 39 - 40)
  - (c) Social Affairs (Pages 41 - 42)
  - (d) Economy (Pages 43 - 44)

## **HELENSBURGH AND LOMOND AREA COMMUNITY PLANNING GROUP**

Contact: Belinda Hamilton - Area Governance Assistant - Tel: 01436 658825

**MINUTES of MEETING of HELENSBURGH AND LOMOND AREA COMMUNITY PLANNING GROUP held in the VICTORIA HALLS, HELENSBURGH on TUESDAY, 18 JANUARY 2011**

**Present:** Councillor Vivien Dance (Chair)  
Councillor Daniel Kelly  
Councillor George Freeman  
Councillor Andrew Nisbet  
Councillor Al Reay  
Charles Reppke – Head of Governance and Law  
Jolyon Gritten – Access Manager  
Eileen Wilson – Community Planning Manager  
Margaret Fyfe – Service Officer  
Alex Downie – Linkwork Training Trust  
Anne Marie McCann – Dunbritton Housing  
Nigel Millar – Helensburgh CC  
Tony Davey – Cardross CC  
Nick Davies – Cove & Kilcreggan CC  
Murdo MacDonald – Cove & Kilcreggan CC  
Katrine Wreford – Rosneath & Clynder CC  
Geoff Calvert - SFR  
Neil Sturrock – SPT  
Katrina Sayer – Argyll Voluntary Action

The Chair welcomed everyone to the meeting and wished them all a Happy New Year.

**1. APOLOGIES**

Apologies were intimated from:-

Councillor David Kinniburgh  
Councillor Ellen Morton  
Councillor William Petrie  
Councillor James Robb  
David McCaughey – SFR  
George Watt – Chamber of Commerce  
Neil Black – LLTNP  
Anne Helstrip – NHS  
Gillian Barclay – Argyll Voluntary Action

**2. DECLARATIONS OF INTEREST**

There were no Declarations of Interest

**3. MINUTE OF MEETING 16 NOVEMBER 2010**

The Minute of Meeting 16 November 2010 was approved as a correct record subject to :-

Amendment of 'Neil Black – SPT' to read 'Neil Black – LLTNP'  
Amendment of 'Neil Sturrock – LLTNP' to read 'Neil Sturrock – SPT'

Item 5. Deletion of paragraph 2.

**4. MATTERS ARISING**

Minute Item 8

Eileen Wilson, Community Planning Manager informed the Group that she had received no feedback on suggested local partners. A reminder to this effect will be issued to the Group.

Minute Item 11.

Eileen Wilson, Community Planning Manager, informed the Group that the date of the Management Group meeting on 10 February, had been changed to 9<sup>th</sup> March 2011 at Kilmory.

**5. CORE PATHS PLAN**

The Group were updated in a presentation by the Access Manager on the finalised Draft of the Core Path Plan. Mr Gritten demonstrated how information such as maps and documents could be accessed online. The consultation on the draft Plan will end on 4 April 2011 at 12.00 noon after which a twelve week period will continue to allow any potential objections to be resolved.

**Decision**

Noted the presentation by the Access Manager

**6. COMMUNITY ENGAGEMENT TOOLKIT  
DEMONSTRATION/PRESENTATION**

The Group were briefed in a presentation by Alex Downie, Linkwork Training Trust, on the national aims of the Better Community Engagement Programme which is a learning programme to support and improve practice in engaging with communities. The group were also briefed on the initial aims of the engagement pilot and on the changes since the project commenced. An update on the progress made so far and discussion was had on the way forward. A training day for LACPG group partners is to be held at the end of February on a date to be agreed. Partners were asked to email their preferred dates to Belinda Hamilton following the meeting.

**Decision**

Noted the contents of the presentation.

**7. LOCAL PARTNERSHIP HIGHLIGHT AND EXCEPTION UPDATE**

The Group were advised by the Community Planning Manager, that there had been no feedback to date and she reiterated a request to the group for this information.

**8. COMMUNITY ENGAGEMENT CPP SUB-GROUP**

The Group were advised by the Community Planning Manager that the sub group had now formed and that the next meeting would be on 22 February 2011. Ms Wilson explained that the newly formed group was an amalgamation of several other groups and was not an additional group. She agreed to provide feedback to the March meeting.

**9. MARITIME CHANGE PROGRAMME**

The Group were updated by the Head of Governance and Law that the Council were currently engaging with the MOD and were in the process of exchanging information. He informed that a new Commodore had recently been appointed and that it was hoped to arrange a meeting with him at the earliest opportunity.

**Decision**

- i. Noted the verbal update by Head of Governance and Law
- ii. Agreed to continue as a standing item on the agenda

**10. THEMATIC GROUP UPDATES**

**(a) UPDATE REPORT ON SOCIAL AFFAIRS THEMATIC CPP GROUP**

The Group were asked to note the contents of a report by the Area Customer Services Manager on a meeting held by the Social Affairs Thematic CPP Group held on 8 November 2010.

**Decision**

Agreed to note the contents of the report.

(Ref: Report by ACSM, dated 15 December 2010, submitted)

**(b) UPDATE REPORT ON ECONOMY THEMATIC GROUP**

The Group were asked to note the contents of a report summarising the continued progress made by the Economy Thematic Group in implementing actions in the Community Plan and in developing a scorecard and work programme.

**Decision**

Agreed to note the progress made to date.

(Ref: Report by D Cowan, Highland Enterprise, dated 15 December 2010, submitted)

**(c) UPDATE REPORT ON ENVIRONMENT THEMATIC GROUP**

The Group were asked to note a report summarising the current

activity of the Environment Thematic Group.

**Decision**

Agreed to note the contents of the report.

(Ref: Report by A Campbell, SNH, dated 15 December 2010, submitted)

**11. EDUCATION SERVICE REVIEW - SCHOOL ESTATE STRATEGY**

The Group were updated on the current situation regarding the Schools Estate Strategy by the Head of Governance and Law and a briefing note from Councillor Morton, Educations Spokesperson to the same effect, was distributed. Murdo MacDonald, Cove and Kilcreggan Community Council, thanked the chair for the opportunity to discuss the issue at this meeting as the new proposals would be out prior to the next LACPG meeting. Mr MacDonald distributed a paper reinforcing the view of the importance of rural schools for the sustainability and regeneration in communities.

The Chair gave assurances that any feedback received to date would be incorporated into the decision making process on forming any new proposals.

**Decision**

Agreed to continue discussion of this item at March meeting of Helensburgh and Lomond Area Community Planning Group.

**12. AOCB**

There was no other competent business for discussion.

**13. DATE OF NEXT MEETING**

Tuesday 15 March 2011



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**Argyll and Bute Community Planning  
Partnership**

**Helensburgh Lomond Local Area  
Community Planning Group**

**Date: 15<sup>th</sup> March 2011**

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**communityplanningpartnership**



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**Title: Update Report on Rationalisation/Partnership Linkages to LACPG**

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## **1. SUMMARY**

- 1.1** This report summarises progress which has been made in making linkages of Strategic Local Partnerships to the Helensburgh Lomond Local Area Community Planning Group.

## **2. RECOMMENDATIONS**

- 2.1** That the Local Area Community Planning Group note the progress which has been made, and agree that this work should remain a standing item for consideration at future meetings of the Group.

## **3. BACKGROUND**

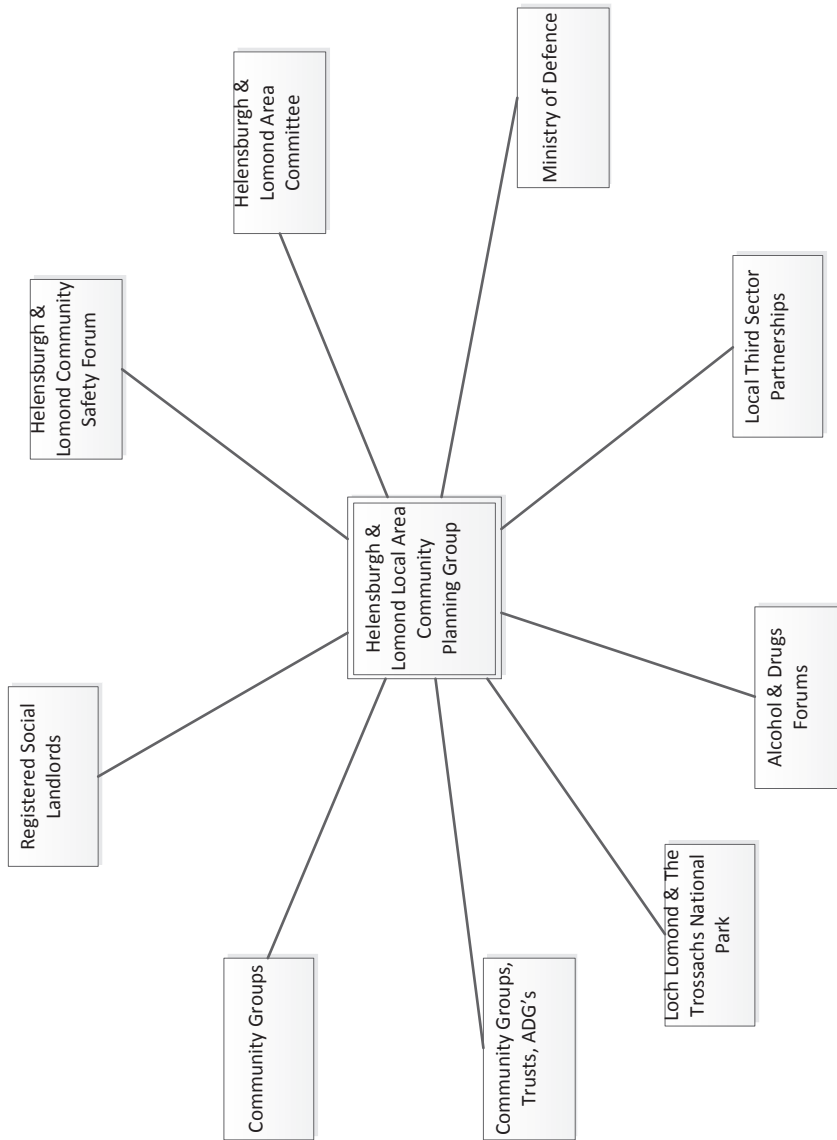
- 3.1** At its meeting in January 2011 the Helensburgh Lomond Local Area Community Planning Group noted the need for effective linkages of local partnerships, who are frequently the deliverers of key local outcomes contained in the developing LACPG plans, to be made to the LACPG. This work has been progressed, and the attached document shows the developing partnership structure which is currently in place. It should be noted that the information contained in this draft document relates only to information submitted to date by partners in the group, and there may well be other key partnerships in the area which should be included in the exercise.
- 3.2** It remains the case that as a result of the work in aligning partnerships there may be some rationalisation of these groups at local level.
- 3.3** The Group is asked to consider the information submitted, and to make recommendation on which partnerships they feel need to be represented at each LACPG meeting, and, where there is duplication of groups and partners attending meetings at different levels of the LACPG structure, to make recommendation on how this should be rationalised.
- 3.4** Following this, the agreed process of Highlight and Exception reporting on key aims and outcomes will be introduced, giving the local groups the information they need to ensure that local priorities are, in fact, being progressed.

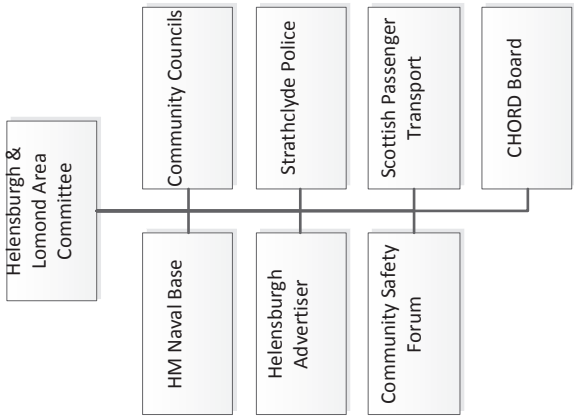
**4. CONCLUSION**

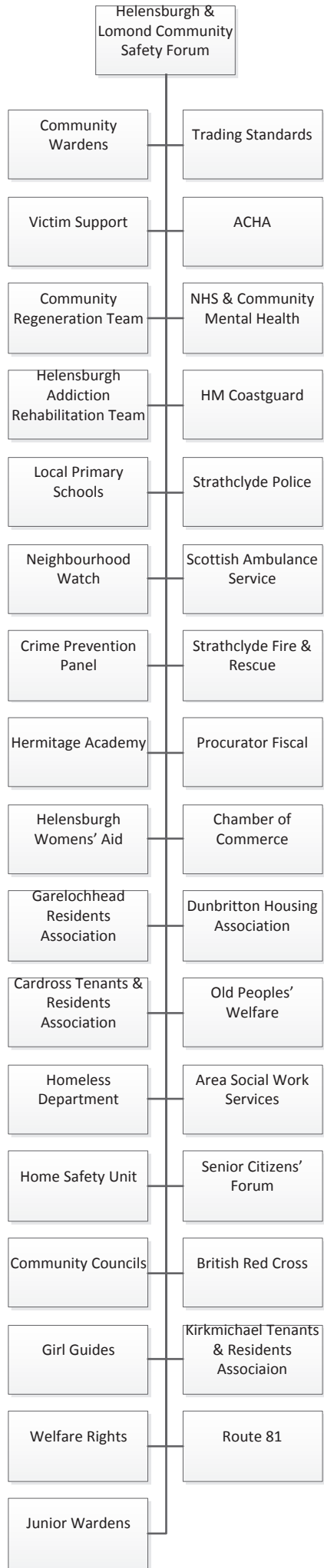
- 4.1** Work has been progressed in linking known local partnerships to the Local Area Community Planning Group, but this should remain as work in progress, to reflect ongoing local partnership arrangements which are subject to change. The Local Area Community Planning Group should consider where rationalisation of partnerships can be carried out to ensure more effective partnership working at a local level.

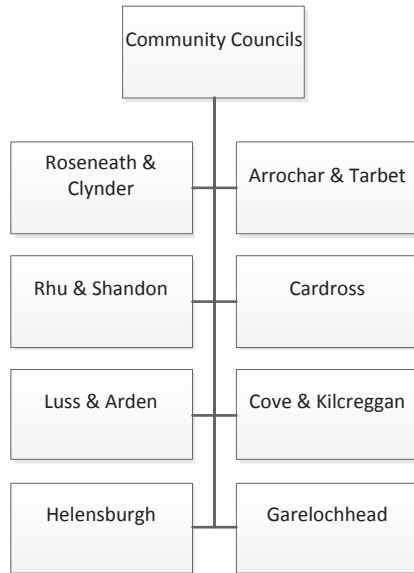
For further information contact: Shirley MacLeod, Area Manager,  
Customer Services

Telephone 01369 707130

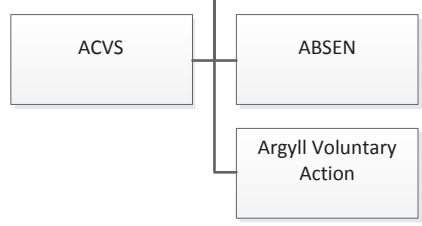








Local Third Sector Partnerships



Alcohol & Drugs  
Forums

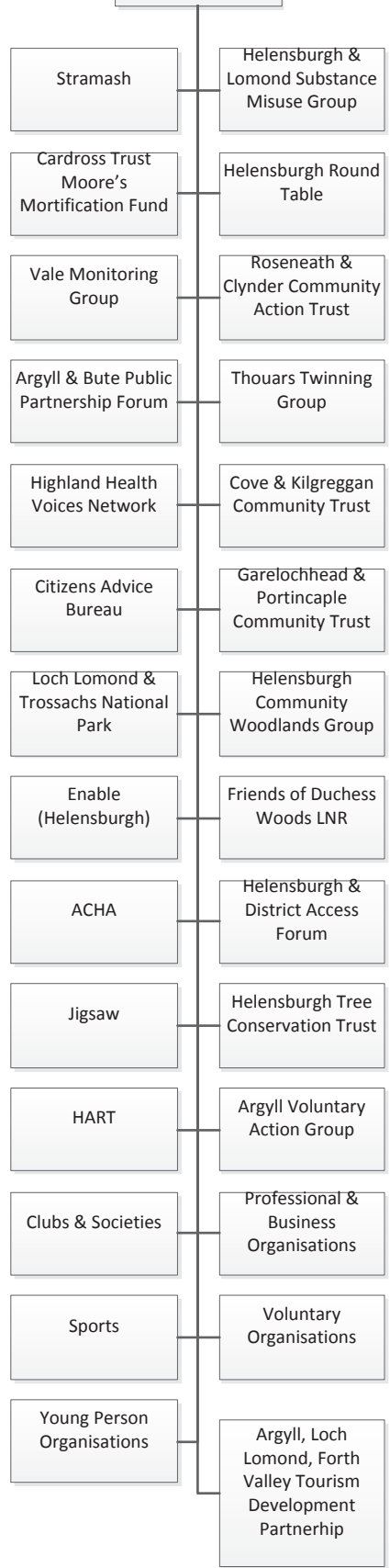
Helensburgh  
Addictions  
Rehabilitation Team

Substance Misuse  
Group





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Community Groups,  
Trusts, ADG's



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**Argyll and Bute Community Planning  
Partnership**

**Helensburgh Lomond Local Area  
Community Planning Group**

**Date: 15<sup>th</sup> March 2011**

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**Title: Progress Report on Helensburgh Lomond Community Planning  
Group Action Plan and Scorecard.**

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## **1. SUMMARY**

- 1.1** This report summarises progress which has been made by partners in delivering the agreed Helensburgh Lomond Local Area Community Plan.

## **2. RECOMMENDATIONS**

- 2.1** That the Local Area Community Planning Group note the progress which has been made by partners in financial year 2010/11 in delivering the agreed Local Community Plan for Helensburgh Lomond, and consider whether any amendments to the plan may be required. A revised scorecard which reflects the plan, as amended if necessary, will be submitted for consideration at the May LACPG meeting.

## **3. BACKGROUND**

- 3.1** Group members and partners on the Helensburgh Lomond Local Area Community Planning Group agreed an action plan for delivery, which highlights agreed aims and objectives for the area, as developed in line with the CPP's Single Outcome Agreement, and following community consultation at the first Forward Together Event held in May 2010. Since the agreement of the plan, in summer 2010, partners and lead organisations have been expected to deliver the actions assigned to them through that agreement process.
- 3.2** Appendix 1 contains the most recent updates for the action plan, which have been gathered from partners during February 2011. It shows progress to date, and also highlights current risks to completion of key aims and actions.
- 3.3** Group members will recall that as part of the Forward Together 2 Event held in October 2010, attendees were asked to identify local priorities which they felt should be increased or built upon, priorities which should be maintained, those which could be reduced, and those which could be stopped all together. This work was carried out in light of the financial situation which public sector

organisations expected to take effect from April 2011.

To summarise the outcomes of that event, the following points should be noted.

There was the highest level of general support for:

1. Improved overall health, well being, independence and social inclusion.
2. Implementation of Helensburgh CHORD- Town centre management, Streetscene improvement and redevelopment of West Bay Esplanade.
3. Undertaking diversionary activities to reduce alcohol related deaths and hospital admissions, targeting young people, vulnerable communities and people with addictions

Areas to be maintained at current levels:

1. Community Safety
2. Enhanced transport links
3. Integrated transport- Park and Ride
4. Helensburgh Pier
5. Cycle Paths

What we could do less of ( or just do differently to be more cost effective):

1. Cycle paths
2. Suicide prevention training
3. Debt counselling

What we could stop:

1. No actions or outcomes were identified as areas where activity could be stopped.

In light of these comments, and the comments made across Argyll and Bute in response to the Council's budget consultation exercise, group Members may wish to consider whether any amendments to the currently agreed plan are required.

Following discussion and any amendment of this plan, it is intended that a revised Scorecard, which reflects the agreed Local Community Plan, and will enable the group to carry out ongoing effective scrutiny of local performance against agreed outcomes, will be discussed at the May LACPG meeting.

#### **4. CONCLUSION**

- 4.1** There has been some progress by partners in delivering the agreed actions and outcomes of the Helensburgh Lomond Local

Community Plan, and this information is for noting. Following comments made at more recent consultation events partners may deem it necessary to amend the current plan to allow for effective delivery of local priorities in light of the current financial climate. A revised Scorecard will enable the group to carry out regular scrutiny of local performance against agreed outcomes.

For further information contact: Shirley MacLeod, Area Manager,  
Customer Services

Telephone 01369 707130

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**HELENSBURGH AND LOMOND AREA COMMUNITY PLAN**

revised - OCTOBER 2010

Full Area Summary											
Unique Ref No	Area outcome	Actions to achieve outcome	Success measures	Key dates	Lead partner	Lead officer	Links with capital investment	What is the source of this outcome?	Risks	Risk level	Update
	Helensburgh Town Centre has vibrant economic activities	Implementation of Helensburgh CHORD Project: Town Centre Traffic Management / Streetscene improvements and Redevelopment of West bay Esplanade	Direct - Improve the local communities and visitors perception of the town centre waterfront e.g.. Attractiveness, vibrancy, safety etc.	2015	ABC	Helen Ford	Project funded via Capital Investment	Post evaluation report	1. unable to secure necessary statutory approvals.2. Project FBC not approved. 3. Capital Funding not approved	Risks 1 and 2 - medium; Risk 3 medium-high	commissioned a economic impact assessment which will provide information on likely jobs/businesses created as a result of project. Findings should be available around end of March beginning of April this year.
			Indirect - increase in population, total number of businesses and employment in town particularly in retail and hospitality	2018	ABC	Helen Ford					
	Helensburgh Town Centre has vibrant economic activities	Development of Helensburgh Pier			ABC						
	Revitalised Village Centres	Undertake community Audit in villages outwith National Park	Village Action Plans are in place		RSL's	Ann Marie mccann					It was agreed at a previous LACPG meeting that the lead partner should be A&BC and the lead officer Morvain Martin
	Enhanced Transportation links with rest of Argyll and Bute, Glasgow conurbation and rest of Scotland	Undertake road improvement schemes at A818 Daligan to Callendoune, A818 Daligan Bends and A814 improvements at Keppoch	Reduction in RTC's		ABC	Neil Brown					Dependent on External funding
		Provision of a Park and Ride Facility within Helensburgh	Proposal for Park and Ride infrastructure		ABC	Neil Brown					Dependent on funding from SPT

		Provision of a Disability Discrimination Act compliant bus service	Increased access to transport		ABC	SPT					Introduction of Mybus Rural and LoBus
		Finalise Helensburgh to Cardross Cycleway	cycleway provision accessible from Helensburgh to Cardross		ABC	Neil Brown/Graham Brown					The draft Capital Programme has no funding for this project and there is little chance of external funding - therefore we have asked the land deals to be
	People feel safe and secure in their homes and communities	Enforcement of public drinking byelaws	Reduction in complaints from local residents		SP	Ann Hopper					
		High Visibility police patrols	Increased community perception of feeling safe in town centre and villages		SP	Ann Hopper					
		Enforcement action taken against flytipping, dog fouling, littering and graffiti	Reduction in complaints from local residents		ABC SP						
		Junior warden initiative undertaken within all communities	Increased community perception of feeling safe in town centre and villages		ABC SP SFR	Eileen Kay			Funding not secured to support initiative. Staff shortage.		Third round of Dynamic Youth Awards completed by 13 out of 14 young people
	People feel safe and secure in their homes and communities	Enforcement of road traffic legislation	Reduction in number of fatal or serious injuries from RTA's		SP	Ann Hopper					
		Undertake experiential learning events, safe kids for primary school children and targeted community safety events	Increased community perception of feeling safe in town centre and villages		ABC SP SFR						
	Improved overall health, wellbeing, independence and social inclusion	Train staff and community members how to recognise individuals at risk of suicide and intervene or signpost to appropriate services.	train 50% of key frontline staff in suicide awareness and intervention skills		Sam Souter						
		Undertake various diversionary activities to target individuals suffering with mild to moderate depression	Increased opportunities for social interactions particularly for isolated individuals		Comm Rep forum	Morevain Martin					Ongoing support of ETHOS project and grant allocation through Public Health Network
			Increased opportunities for creative activities for vulnerable groups		Comm Rep forum	Morevain Martin					
			Reduction in individuals accessing mental health services		NHS Highland and Greater Glasgow	Cathy shields					Nothing to report
		Undertake physical activities targeting identified inactive client groups	Increased perception of having a healthier life style		NHS Highland	Hilary Plenderleith					Nothing to report



Improved overall health, wellbeing, independence and social inclusion	Undertake diversionary activities to reduce alcohol related deaths and hospital admissions targeting Young people, Vulnerable communities and People with addictions	Increased understanding of risks and attitudes to drinking		H&L Substance Misuse Forum	Ian McNab						No updates provided
		reduction in drunk driving episodes		SP	Ann Hopper						
		Reduction sales of alcohol to underage drinkers and their agents		SP	Ann Hopper						
	Undertake activities to reduce tobacco related morbidity and mortality	Increased understanding of risks and attitudes to smoking		NHS Highland							No Change
	Undertake feasibility of extending Home Start service into H&L area	need and demand for provision is establish		RSL's	Ann Marie McCann						Study completed in November 2010
Improved overall health, wellbeing, independence and social inclusion	Deliver In the Pot project to support local produce and carbon reduction measures in the Rosneath Peninsula and Garelochhead			RSL's	Ann Marie McCann						
	Deliver Welfare Rights service to tackle poverty and financial exclusions amongst tenants	increased use of welfare rights services, and		RSL's	Ann Marie McCann						FISH project operational in Argyll & Bute. Ongoing
		uptake in benefits awareness of the benefits system		RSL's	Ann Marie McCann						
		reduce children and the elderly living in poverty as a result in the increase in household income.		RSL's	Ann Marie McCann						

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**People First**  
**Community Engagement**  
**Interim Report**  
**by**  
**Argyll Voluntary Action**

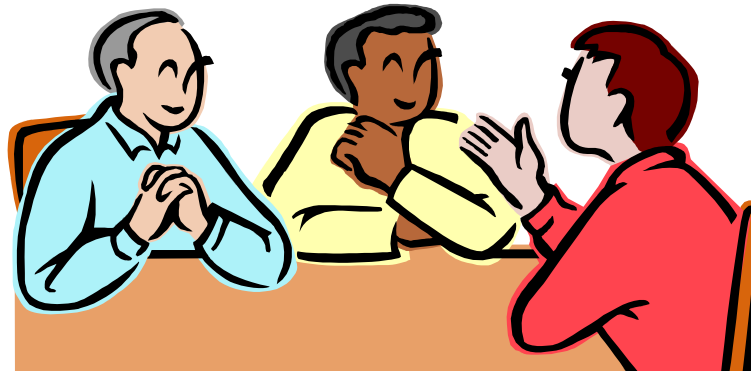


October 2010



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## Background

This work has been funded by LEADER and delivered by Argyll Voluntary Action; commencing in Spring 2011 it has been designed to engage with and consult the harder to reach groups across Argyll and Bute. These are our people who would never attend a public meeting but are frequently the recipients of public services. As a consequence of rural isolation, lack of confidence, disability, social isolation and a range of possible reasons these are the groups of people whose voices are not heard and who previously have not had an available route to have their say in the planning and delivery of public services.

Through connections with frontline organisations and community interest groups across the sector there exists the opportunity to harness their potential and vastly improve the involvement of the hard to reach groups, the vulnerable, disadvantaged and marginalised groups.

Traditional means of involvement tend to favour the more vocal, mobile and confident members of communities. As a result the views of the recurring few who do engage in existing processes dominate, often at the expense of the more vulnerable and marginalised individuals who form the excluded majority; yet these are often the very people for whom many services are designed. It follows therefore that real participatory engagement is needed to ensure these voices are heard.

We have been careful within this work to concentrate efforts on people who have not engaged with Forward Together events or other consultations as far as we are able to ascertain.

In this way the equality concept is applied to community engagement to address the widest possible inclusion of a community whether of place, identity or interest.

The full report will be due and available towards the end of April 2011 but we have prepared these interim findings as a brief report to inform our partners within Argyll and Bute Council and to aid their dialogue with residents of the area prior to setting the forthcoming budgets and making what will inevitably be some difficult decisions on spending and savings with the council budget.

## Methodologies

Local knowledge and links with the voluntary and community sector were widely used to inform the various methods to engage with a wider audience.

In many areas this led to smaller focus groups and an emphasis on 'participatory' engagement – the concept of taking the debate to people rather than asking them to come to the consulting agency. Through our voluntary sector links it was possible to identify some harder to reach and disadvantaged groups – these were approached and consultation made possible at a level and location best suited to the participants. This has taken Argyll Voluntary Action staff to meet at various fora, at people's homes with neighbours, at meetings held at cafes or schools and even on board a ferry. We have been invited by groups with specific interests, from bird-watching to mums and toddlers and groups with community of place as the common interest as well as those with a specific ability or disability.

We have used methods which include, simple consultation by vote and comment, world cafe style (on a small scale), questionnaires, future focus, community indicators.

For the purpose of this report we have collated all results into tables as a simple guide which we trust will help inform future planning of services.

## Main Report – Local Issues

We are presenting the issues highlighted and actions which communities and people felt were important – the comments below may or may not relate directly to local plans but do reflect the issues raised and suggestions made from a total of 104 residents. In contrast to Forward Together smaller engagement enabled some suggestions to be made, some may be aspirational but others may well be achievable or link to the budget consultation.

Community Life Issues	Actions perceived as short term/easily achievable/low cost	Longer Term Action
<p>That of an overall decline in community life and ‘balanced’ communities Sub – issues included:</p> <ul style="list-style-type: none"> <li>• Decline overall in quality of local facilities and management(schools, leisure, retail)</li> <li>• Communities shrinking into isolated groups linked to</li> <li>• Ageing population and young people leaving the area</li> <li>• Few activities for young people</li> <li>• Antisocial behaviour and alcohol abuse</li> </ul>	<ul style="list-style-type: none"> <li>• Change attitudes within and between communities and people work towards a caring, supportive, positive community and work in genuine partnership</li> <li>• Local newsletter or magazine which shows a positive image of the local community</li> <li>• Better information re health, community events and employment</li> <li>• Avoid public consultation overload – don’t expect the community to be able to deliver without support</li> </ul>	<ul style="list-style-type: none"> <li>• Make schools the flagship schools which tackle antisocial behaviour, include local people in (oral) history lessons so pupils know and value their area</li> <li>• Tackle the aspiration of young people to leave the area, enable them to make staying a positive life choice due to a revival of the area</li> <li>• Fewer schools at primary level may enable those remaining to become centres of excellence – encourage families to migrate inwardly</li> <li>• Well managed community resources don’t have to be run and managed by Council – or even Health – let third sector take on buildings (with</li> </ul>

	<ul style="list-style-type: none"> <li>• Council needs to improve image – frontline workers do not always give a good impression</li> <li>• Stricter alcohol policy – 12 people disappointed at failure of minimum price level</li> <li>•</li> </ul>	<p>some security) and enable those buildings to multi-task; may want to keep a library but does not only have to be a library</p> <ul style="list-style-type: none"> <li>• Council is not best placed to own and manage museums (although a lack of clarity over how many were council owned)</li> </ul>
<p><b>Public Realm – streets and open spaces</b> Ambition for an environment which reflects the unique and beautiful landscape around within the towns and communities Issues here included:</p> <ul style="list-style-type: none"> <li>• Rubbish and dirty streets</li> <li>• Problems with traffic management</li> <li>• Neglect of play areas and green spaces within towns</li> <li>• Need for attractive place for tourists and to encourage inward migration – ‘ashamed’ of Campbeltown</li> </ul>	<ul style="list-style-type: none"> <li>• More efficient street cleaning</li> <li>• Target litter – particularly at beauty spots and forestry areas – dangerous and tourists need educating, more litter bins</li> <li>• No overnight camping outside designated sites – height barriers</li> <li>• Encourage people to take care of properties</li> <li>• Reduce numbers of holiday homes – could a local tax be introduced to discourage?</li> <li>• Make guest house and b and b of better local standard – avoid poor image</li> </ul>	<ul style="list-style-type: none"> <li>• Extension of number community gardens – pride in place</li> <li>• Encourage ‘grow your own’ campaign, link to health schemes</li> <li>• Set up social enterprises to manage open spaces and parks – community trusts</li> <li>• Police no parking areas and audit traffic management to improve shopping experience (Helensburgh and Oban)</li> <li>• More creative solutions for recycling, needs higher priority</li> </ul>
<p><b>Built Environment</b></p> <ul style="list-style-type: none"> <li>• Housing</li> <li>• Shops</li> <li>• Public buildings</li> </ul>	<ul style="list-style-type: none"> <li>• Audit empty buildings and spaces – sell or let and improve</li> <li>• Work with RSL’s to improve look of housing in some town areas</li> <li>• Prevent overdevelopment around community fringes which impact on scale of community (eg Kilchrennan)</li> </ul>	<ul style="list-style-type: none"> <li>• Audit of community buildings, many unattractive and no longer serve purpose; need to meet local needs, not an asset of expensive and or underused</li> <li>• Housing needs – make sure social housing is attractive if new build</li> <li>• Less second homes, holiday homes improves community and means more available housing</li> </ul>



	<ul style="list-style-type: none"> <li>• Encourage small shopkeepers find incentives to maintain smaller retail outlets eg first year rate discount, voucher scheme to support local shops?</li> </ul>	<ul style="list-style-type: none"> <li>• Be flexible, vacant properties may be more attractive with change of use</li> <li>• Debate around need for more CCTV in towns – opinion equally divided</li> <li>• Attract more bigger name stores to main areas</li> <li>• Where there is no chamber of commerce encourage shopkeepers/traders forum</li> </ul>
<p><b>Employment and Training issues</b></p> <ul style="list-style-type: none"> <li>• Availability</li> <li>• Information</li> <li>• Appropriate</li> <li>• Opportunities</li> </ul>	<ul style="list-style-type: none"> <li>• Encourage businesses from all sectors to speak to potential employees/school-leavers</li> <li>• Deal with issues locally based on local conditions and need</li> <li>• Affordable child care is needed</li> <li>• Employment needs to be diverse, too much is part-time or short term (seasonal)</li> <li>• Outsource education/training in soft skills and let schools concentrate on academia</li> </ul>	<ul style="list-style-type: none"> <li>• Promote and develop a culture of learning</li> <li>• Holistic training needs not met by college courses available</li> <li>• Work with social enterprise to encourage local business allow small scale industrial estates to flourish</li> <li>• Ensure road links are maintained and viable to encourage wider trading</li> <li>• Ask people what they want before providing training – too many evening classes are not popular and expensive to run</li> <li>• Employment preferences to local (Argyll and Bute ) residents – if legal.</li> </ul>

## Main Report - Wind Farms

These are results from a small sample (this work is ongoing) around the MAKI area as one likely to be impacted upon by current and future plans; it is therefore a snapshot of those living on the western fringes of the mainland. Many people had both negative and positive comments to make demonstrating the lack of clarity around this issue

Achnamara, Keillmore, Dunardry, Knapdale - 18 people

Comments for :	Comments against:
<p>Understand the need for economic investment            Would support if majority of jobs linked to it were local            Would support small scale development only            Should bring some income to local communities            Opportunity for businesses to support workers and families            Needs to involve community from the beginning – Council loses credibility if seen as a done deal, but could be benefits for everyone.            Will a hydrology consultant be used to advise?            Can communities have sight of environmental impact assessment?</p>	<p>Effects on bird life – has this been evaluated            Will have adverse effect on tourism – unattractive            Transport and access (including for offshore) is a major concern – where does the electricity come ashore how does it get where it is needed?            Onshore facilities will impact on cultural and heritage sites unless carefully managed            What happens after the 25 year lifecycle            Shadow flicker effect is disruptive to birds and causes light variation from considerable distance            Negative affect to house prices            What about noise/low frequency vibrations ?</p>

Total overall response – 7 support, 6 would not support, 5 would want further information/evidence.



## Main Report - Budget Consultation

This was based on the difficult choices paper and therefore centred on the services as described. Generally, a very broad format was used with facility for suggestions. For many people this was a difficult to come to terms with and required significant explanation. The following results are from a total of 169 respondents.

Topic	Reduce Services/ Do differently	Maintain/increase services	Suggestions and comments
<b>Education</b>	No – 87    yes - 49	Yes – 91	<ul style="list-style-type: none"> <li>• There are primary schools which could close, with careful handling</li> <li>• Important to keep standard of education</li> <li>• Too many poor quality teachers, can this be addressed?</li> <li>• Should not compromise our young people’s education</li> <li>• Bus transport cheaper than keeping building for few pupils</li> <li>• Many parents would not support any school closure</li> <li>• A school should be excellent – if not, what is the point?</li> <li>• A good business manager should be able to manage more than one school, are heads up to the task?</li> <li>• Reduce community learning or development staff – other options from colleges and voluntary sector do job better, then transfer buildings</li> <li>• Give one school each area to voluntary organisations and operate evening classes and day classes – then no need for Council to own or manage</li> <li>• Fewer schools which achieve great results will be more attractive – introduce competition</li> </ul>

<b>Roads and Transport</b>	No – 101 yes 23	Yes – 115	<ul style="list-style-type: none"> <li>• Poor roads cost lives must maintain eg gritting in winter</li> <li>• Good roads helps attract business and inward migration</li> <li>• Some bus routes are empty most of day</li> <li>• Don't understand link between council, public transport and bus and ferry companies – why does council pay? (12 comments of this nature)</li> <li>• Should not compromise on safety and everyone needs to use road travel</li> <li>• Condition of roads is dangerous</li> <li>• Some buses only needed in term times – restrict operation times</li> </ul>
<b>Planning</b>	Yes – 132 no - 19	Yes - 44	<ul style="list-style-type: none"> <li>• OLI – ditch or restrict CHORD (27 of 38)</li> <li>• Most people not affected if planning application takes longer</li> <li>• Simplify planning process</li> <li>• Refuse more building application</li> <li>• Reduce number of officers</li> <li>• MAKI, H &amp; L, C &amp; Bute need CHORD</li> <li>• Doesn't save very much money</li> <li>• Some savings on all CHORD projects (56)</li> </ul>
<b>Culture and Sport</b>	Yes – 129 no - 36	Yes – 26	<ul style="list-style-type: none"> <li>• Take village halls out of council ownership and give to communities</li> <li>• Museums and libraries should operate in voluntary sector, communities, do this very differently</li> <li>• Could restrict hours initially</li> <li>• Outsourcing a better solution</li> <li>• Allow for flexible use</li> <li>• Some play parks could be adopted by neighbourhood / community groups</li> <li>• Input of voluntary sector not appreciated/recognised – give opportunity to demonstrate what can be done</li> <li>• Already precedents of better way to run these</li> </ul>

			<ul style="list-style-type: none"> <li>• Swimming pools can raise funds if run by social enterprise</li> <li>• Why does council give so much money to Atlantis leisure – review how this operates</li> <li>• Mid Argyll pool raising mostly own funds – if it can be more sustainable so can others</li> <li>• Council should support all these services</li> <li>• Council needs to fund support for third sector to run services not the service; can be found elsewhere</li> <li>• Don't want to lose libraries</li> <li>• Need swimming pools to expand and give young people something to do</li> <li>• Could playfields be run by clubs that use them or community groups</li> <li>• Play areas need investment, important for young families</li> </ul>
<p><b>Social Care</b></p>	<p>Yes (do differently) – 91 no - 43</p>	<p>Yes – 29</p>	<ul style="list-style-type: none"> <li>• Must look after elderly people</li> <li>• Voluntary sector very good at this</li> <li>• Council gives good service but is not efficient</li> <li>• How can this work without Health services being affected</li> <li>• Cannot fail the most vulnerable</li> <li>• Outsourcing won't work if all staff are TUPE'd across - too expensive for anyone to take on</li> <li>• Staff benefits mean council created a problem to try change things</li> <li>• Work with Health and voluntary sector to find solutions</li> <li>• Need the services but council always most expensive provision</li> <li>• Some services duplicate what voluntary sector does</li> <li>• Will need funding – difficult to raise funds if it is a statutory provision – is it?</li> <li>• Charge people who can afford it more for services</li> <li>• Outsourcing residential care will mean closures if private sector – inflexible</li> </ul>

			<ul style="list-style-type: none"> <li>• Decide what is statutory and stop what else is provided (4 )</li> <li>• Does not need manager for every care home – in private sector managed centrally.</li> <li>• Council wages too high at higher grades</li> </ul>
<b>Supporting People Services</b>	67 people said they did not really understand how this was different and what it paid for. 35 yes to reducing	Yes – 27	<ul style="list-style-type: none"> <li>• Unsure what this is about – 70 comments similar to this</li> <li>• If is about homeless people then find different way</li> <li>• Use the housing associations</li> <li>• Housing team is too big in Rothesay</li> <li>• Does this money come from government and have to be spent this way</li> <li>• Older people should be supported</li> </ul>
<b>Environmental Services</b>	Yes -58 do differently No - 48	Yes – 63	<ul style="list-style-type: none"> <li>• Where are all the public toilets?</li> <li>• Audit public toilets for use and close if necessary</li> <li>• Lots of council have two weekly bins and some alternate with recycling bins and waste</li> <li>• Need to encourage lot more recycling</li> <li>• Link with tackling climate change</li> <li>• Sounds cynical but cemetery charges are relatively cheap and unavoidable so could be increased</li> <li>• Some recycling could be social enterprise</li> <li>• Keep weekly bins for business premises and cafes to avoid problems</li> <li>• Make people aware of saving planet and recycling</li> <li>• Tourists use hotels and restaurants so don't need public toilets</li> <li>• Introduce small charge at recycling centres for n109 on recycled rubbish</li> <li>• But need heavy fine for flytipping</li> </ul>

## General Comments

•Council should become procuring authority not main provider. •Council has too many staff too well paid and not working hard (35) •People will accept changes if there is reason and if service quality is there •Council cannot expect communities and voluntary sector to do things for nothing but can be more efficient and save costs • 109 people willing to pay more council tax • 84 people willing to pay more for some services •Council should stop using outside consultants who must be expensive •too many frontline staff not fully employed (not busy) •its council who need to think differently stop being protectionist •must ensure the most frail and vulnerable are cared for •have community buses on very rural routes linking to the main providers at ‘central’ points eg the towns and nearby, or trunk road intersections; needs to be joined up – very lively discussion with 18 people – centred on a hub and spoke model

## Brief Summary ( figures are from total of 169 possible responses)

Topic	Reduce/ do differently supported	Maintain/increase supported
Education	49	91
Roads and Transport	23	115
Planning	132	44
Culture and Sport	129	26
Social Care	91	29
Supporting People Services	35 (not fully understood)	27
Environmental Services	58	63

## In Conclusion

The purpose of producing this interim report is twofold: in line with the project aims to improve the involvement of the hard to reach groups, those who may be vulnerable, marginalised or disadvantaged and who would not for many reasons take part in a public consultation meeting; secondly and in relation to this interim report, to help inform the budgetary considerations of partners within Community Planning.

This report does not therefore cover the entirety of the project nor take account of developing actions arising from our activities. However, it does present a snapshot of views. Whilst many of the comments are not dissimilar to those heard at Forward Together events 1 and 2 we do believe that there is some evidence to support that this alternative approach – more personal and engaging on equal terms across a number of communities – has given a rather more balanced view than might be apparent from public consultation events; this particularly was evident relating to education and social care. Both these topics can tend toward the emotive but our findings do indicate a level of support for some of the difficult decisions which need to be taken. Moreover, the time allowed and scope for individual input gives scope for suggestions to emerge.

Overall, there was concern for *quality* of services, be that school education or health and social care. Given the opportunity for engaged discussion did, we believe, allow for consideration of alternatives and for a realistic consideration of the possible scenarios presented. Also reflected is the growing appreciation of the wider economic situation and this drives an acknowledgement that each of us needs to take some responsibility and accept some change.

The project is funded until the end of March 2011 and a full and comprehensive report covering all aspects will then be produced. Argyll Voluntary Action wishes to acknowledge and thank Argyll and the Islands LEADER for making this first phase project possible.



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**Argyll and Bute Community Planning  
Partnership**

**Management Committee  
Date: 02 February 2011**

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**Environment Thematic Group Update Report**

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The Environment Theme Group has not met since the last Management Committee meeting. However the Partners are continuing with their scrutiny of the Theme group measures with a view to refining them and making them more relevant to the performance reporting of the Community Plan.

The next Environment Theme group meeting will be on the 24th of February where amongst other business SNH will report on its re-organisation and its aims and objectives within Argyll and Bute.

For further information contact: Andrew Campbell, SNH

Telephone 01546 60

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**Argyll and Bute Community Planning Partnership****Management Committee**  
**Date: February 2010**argyll and bute  
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**Social Affairs Thematic Group Update Report**

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**1. SUMMARY**

- 1.1** This report summarises the continued progress made by the Social Affairs Thematic Group.

**2. RECOMMENDATIONS**

- 2.1** That the Management Committee note the progress made by the Social Affairs Thematic Group.

**3. BACKGROUND**

- 3.1** Over the past year the group has made progress in a number of areas including the development of performance scorecards, Community Plan priorities for 2009-13 and engaged with a number of external groups to raise and scrutinise social affairs within Argyll and Bute. The initial priority focussed in on finalising administrative arrangements culminating in the finalisation of the Partnership Agreement and mapping of partnership groups linking to the Thematic Group.
- 3.2** The Social Affairs Thematic scorecard was further developed by the group to focus on outcomes, developing more relevant measure of performance, targets founded on solid baseline and benchmarking data to meet the group's aim – 'Argyll and Bute to be a place where people can be supported to lead healthy, safe, independent and fulfilling lives'.
- 3.3** Performance measures agreed for the revised scorecard include; attainment – SQA examinations, % of older people receiving Care in the Community, % of children affected by disability receiving Community Based Support, anti social offences recorded, number of extracurricular sport opportunities for schools and more homes, less homelessness.
- 3.4** Consideration was given to joint performance within Argyll and Bute, looking on an area by area basis at joint performance in relation to Delayed Discharges, Balance of Care for Older People,

Integrated Occupational Therapy Services, Integrated Learning Disability Service and Integrated Substance Misuse Services.

- 3.5** Simon Steer, Head of Community Care Integration – NHS Highland gave the group a very informative presentation on the Integrated Resource Framework (IRF) pilot for health and social care in November of last year. The IRF project is part of the Shifting the Balance of Care agenda and supports the Community Plan 2009-13 priority to plan our services based on local need.
- 3.6** Scrutiny of both the Renewable Energy Action Plan (REAP) and The Health Improvement Planning and Performance Action Group (HIPAG) highlight and exception reports contributed to the awareness and knowledge of social affair issues within Argyll & Bute and provided forums for discussion on such issues.
- 3.7** The priorities for the group going forward into 2011 will be:
- Improving the reporting and dissemination of progress from the linked partnership groups
  - Integration/ rationalisation of partnership groups
  - Improved scrutiny of partner performance
  - The promotion of joint working initiatives in pursuit of thematic group objectives

#### **4. CONCLUSION**

- 4.1** Further work is required to support the priorities as set out in the Community Plan 2009-13, however considerable progress has been made by the group with regard to setting out its key performance measures and addressing and scrutinising social affairs within Argyll and Bute.

#### **For further information contact:**

Cleland Sneddon  
Executive Director – Community Services  
Argyll and Bute Council

Tel: 01546 604112

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**Argyll and Bute Community Planning  
Partnership**

**Management Committee  
2 February 2011**

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**1. SUMMARY**

- 1.1** This report summarises the work planned by the Economy Thematic Group to implement actions in the Community Plan and develop a scorecard and work programme

**2. RECOMMENDATION**

- 2.1 That the Management Committee notes the planned actions

**3. BACKGROUND**

- 3.1** No meeting has been held since the December Management Committee. The next meeting of the Thematic Group will be held on 23 February when the plan for 2011 will be agreed.
- 3.2** A short life working group will meet on 25 January to review the current scorecard data and discuss any changes required to make the process more effective. They will present recommendations to the Thematic Group at the next meeting

**4. CONCLUSION**

- 4.1** The Economy Thematic Group continues to work towards developing and implementing the actions in the Community Plan. Concern about membership of the group and representation at meetings will be addressed during 2011.

For further information contact: Douglas Cowan  
[douglas.cowan@hient.co.uk](mailto:douglas.cowan@hient.co.uk)

Telephone 01546 605402

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